



Terms and Conditions of Special Offer

“Unlimited calls, texts and multimedia messages for PLN 0 for the first month + 5400 GB of data for free for a year” in Orange pay as you go

valid between 24 April 2024 and 15 September 2024.

“Unlimited calls, texts and multimedia messages + 25 GB of data for PLN 0 for the first month + 5400 GB of data for free for a year” is a special service (the “Special Offer”) available to subscribers (the “Subscribers”) of Orange Free pay as you go plan. As part of the Special Offer, the Subscriber may enjoy free “Unlimited calls, texts and multimedia messages + 25 GB of data” in the first 31 days and “5400 GB of data for free for a year”, provided that during the Special Offer term they meet the conditions specified herein.

General information

1. The Special Offer is available to new Orange pay as you go Subscribers who activated their number in the Orange mobile network between 20 April 2024 and 15 October 2024.
2. As part of the Special Offer, Subscribers who during the Special Offer term activate an Orange SIM card, switch to Orange from another network or from another Orange or nju plan to Orange pay as you go plan, may activate for free for the first 31 days the cyclical version of the service “Unlimited calls, texts and multimedia messages + 25 GB of data” and the service “5400 GB of data for free for a year”, i.e. 12 data packages of 450 GB each for the period of 12 months, which the Subscriber will receive for free, provided that the Subscriber uses the service “Unlimited calls, texts and multimedia messages + 25 GB of data” for the next 11 months for PLN 35.
3. To activate the Special Offer, the Subscriber should send **START** to the number **814** (free text).
4. During the Special Offer term, the Subscriber may benefit from the Special Offer once on a given mobile phone number.
5. The Special Offer will be activated within 24 hours of the activation text date at the latest. The activation of both services available under the Special Offer will be confirmed via a reply text.
6. Once the Special Offer has been activated, the Subscriber will be able to benefit from the first 31-day cycle of the service “Unlimited calls, texts and multimedia messages + 25 GB of data” for PLN 0. After a month, there will be an attempt to automatically renew the service at the regular charge of PLN 35 for 31 days.
7. As part of special offer “5400 GB of data for free for a year”, the Subscriber will receive an additional bonus in the form of 5400 GB of data, i.e. 12 data packages of 450 GB each, granted each month upon automatic renewal of service “Unlimited calls, texts and multimedia messages + 25 GB of data”. The first 450 GB data package will be awarded upon the activation of the Special Offer or upon the renewal of service “Unlimited calls, texts and multimedia messages + 25 GB of data” (if it was already active). The Subscriber will receive 12 such data packages in total. The remaining data packages will be added to the data allowance under service “Unlimited calls, texts and multimedia messages + 25 GB of data” and the validity period of each package will agree with the validity period of this service. All unused data will be rolled over.
8. If service “Unlimited calls, texts and multimedia messages + 25 GB of data” does not renew automatically or if the Subscriber deactivates it, the use of the free data provided under the special offer “5400 GB of data for free for a year” will be impossible.
9. The Special Offer described herein may not be used together with special offer “5400 GB of data for free for a year” valid between 24 April 2024 and 15 September 2024, special offer “4800 GB of data for free for a year” valid between 1 April 2024 and 15 September 2024 and special offer “2400 GB for free for a year” valid between 1 April 2024 and 15 September 2024. This means that:
 - The Subscriber who has already activated special offer “5400 GB of data for free for a year”, “4800 GB of data for free for a year” or “2400 GB for free for a year” and then activates the Special Offer described herein will only receive service “Unlimited calls, texts and multimedia messages + 25 GB of data” and will not receive service “5400 GB of data for free for a year”, “4800 GB of data for free for a year” or “2400 GB for free for a year”.
 - The Subscriber benefiting from the Special Offer “Unlimited calls, texts and multimedia messages for PLN 0 for the first month + 5400 GB of data for free for a year” in Orange pay as you go described herein may activate the special offer “5400 GB of data for free for a year” on terms described in the terms and conditions thereof, but in

such case this service will no longer be provided to the Subscriber under Special Offer “Unlimited calls, texts and multimedia messages for PLN 0 for the first month+ 5400 GB of data for a year”.

This means that the maximum monthly bonus available to the Subscriber under all applicable special offers that grant a GB bonus for keeping a cyclical unlimited service is 450 GB each month for the period of 12 months, under the condition that the paid service “Unlimited calls, texts and multimedia messages + 25 GB of data” for PLN 35 is maintained.

10. Data bonuses offered under the Special Offer may be used only in Poland and they do not increase the data allowance specified for Roaming Zone 1.
11. The activation of the Special Offer is conditional on the Subscriber's phone credit (i.e. the Subscriber must be able to make outgoing phone calls).
12. Where the Subscriber has active one-off or cyclical service “Unlimited calls, texts and multimedia messages + data package” service, as a result of the Special Offer activation, the validity periods of and data allowances under the previous and current offer will be added up.
13. The Special Offer may be deactivated by sending NO to the number 630. After that cyclical service “Unlimited calls, texts and multimedia messages + data package” will not automatically renew after each month and no data packages will be awarded as part of service “5400 GB for free for a year”.

How to check?

14. Validity of cyclical service “Unlimited calls, texts and multimedia messages +25 GB” and data allowance may be checked by:
 - a. sending “ILE” to the number 630 (chargeable as per the Subscriber's plan);
 - b. logging in to Mój Orange (free of charge).

Additional information

15. If the Subscriber changes their plan to a plan for which the Special Offer is not available, the Special Offer will be deactivated.
16. The Special Offer is not available to Subscribers who already benefit from service “Extra Number” and have “Always Unlimited” and “Orange IoT pay as you go” plans.
17. These Terms and Conditions are available on www.orange.pl, in Orange stores and in Orange partner stores.
18. All matters not stipulated in these Special Offer Terms and Conditions shall be governed by applicable telecommunications service terms and conditions for pay as you go Subscribers, service price lists, and terms and conditions of Orange Free pay as you go plans.
19. These Terms and Conditions are available on www.orange.pl, in Orange stores and in Orange partner stores.
20. The service is provided by Orange Polska Spółka Akcyjna with its registered office and address in Warsaw (02-326) at Al. Jerozolimskie 160, entered in the Register of Business Entities kept by the District Court for the Capital City of Warsaw, 12th Commercial Division of the National Court Register, under KRS number: 0000010681; business statistical identification number (REGON): 012100784, tax identification number (NIP): 526-02-50-995; share capital: PLN 3,937,072,437 (fully paid-up).